WHAT IS THE MISSISSIPPI CLIENT ASSISTANCE PROGRAM?

- The Mississippi Client Assistance Program (MSCAP) is a federal Grant to the State of Mississippi to provide advocacy services for client and client applicants of the Office of Vocational Rehabilitation, Vocational Rehabilitation for the Blind, and the Independent Living programs.

- All of these programs are part of the Mississippi Department of Rehabilitation Services (MDRS).

- There is no fee charged for any service provided by the MSCAP. Statewide services are provided on a non-discriminatory basis without regard to race, color, sex, religion, disability, or national origin.

- Mississippi Society for Disabilities is the administrator of this federal grant as designated by the Governor of the State of Mississippi.

- Mississippi Society for Disabilities is a non-profit agency providing services for children and adults with disabilities.

- No member of the MSCAP staff is an employee of the Mississippi Department of Rehabilitation Services.

HOW WE CAN HELP YOU:

- We can assist you in understanding case by case what services Vocational Rehabilitation provides and answer any questions you may have.

- We can assist you in understanding how your eligibility is determined by the Agency.

- We can assist you in resolving communication problems which may arise between you and your counselor.

- We can assist you in investigating your complaints.

- We can assist you in the appeals process when appropriate.

YOU ARE EXPECTED TO:

- Be a full participant in planning a rehabilitation program with your counselor.

- Follow through with your plan.

- Ask your counselor questions when you do not understand something about your rehabilitation program.

- Be on time for appointments or let your counselor know if you can not keep the appointment.

- Cooperate and work with your counselor toward achieving your vocational goal.

MISSISSIPPI CLIENT ASSISTANCE PROGRAM

A Program of the Mississippi Society for Disabilities

Programs under the Mississippi Department of Rehabilitation Services are based on eligibility. These are not entitlement programs.